

Water Filtration/ Drinking Fountain Service Technician

Immediate opening

Full-time

\$21 / hour

\$500 signing bonus

The Distillata Company is hiring a service technician! We are a family-owned water delivery business located in downtown Cleveland. Come enjoy a union position with a competitive wage, signing bonus, paid time off, vacation time, uniforms, employee discounts, expanded health care benefits, direct deposit, and a retirement savings plan.

Job Description

Do you have plumbing or water equipment experience? Distillata is hiring a Service Technician for our water filtration department! This person will begin and end their day at our warehouse in Cleveland, Oh. Our Service Technician will install and service water purification equipment in homes and businesses.

Duties will include but are not limited to – changing filters, running water lines (copper and John Guest), troubleshooting, and exchanging equipment. All with keen attention to detail. We provide a company vehicle and the necessary tools.

Experience with ice machines, point-of-use water systems, under-sink reverse osmosis systems, and water fountains is preferred. However, on-the-job training will be provided.

Essential Duties and Responsibilities

- Prep equipment for the day – be prepared to leave the office by 8am.
- Change filters and sanitize equipment in the field.
- Assess and install water lines in breakrooms, industrial settings, and office spaces.
- Service malfunctioning equipment on site.
- Plan a fail-safe check system to ensure equipment is working properly.
- Speak with customers to ensure they are satisfied with the service provided.
- Daily end-of-day strategy meeting with the filtration team.

Qualifications and Skills

- A plumbing/installation background is required with at least 1 year of experience.
- Critical thinking is a must with creative problem-solving skills.
- Organization & cleanliness are essential.
- Ability to communicate effectively with customers.
- Diligence & patience to ensure projects are done well to prevent leaks and/ or customer dissatisfaction.
- Familiarity with John Guest & various copper fittings
- Clean driving record
- High school diploma or equivalent

Benefits

- Retirement savings plan
- Expanded health care with dental and vision
- Uniforms
- Signing bonus
- Vacation time
- Direct deposit
- Local 293 Teamsters Union membership

This Job Is Ideal for Someone Who Is:

- Dependable -- more reliable than spontaneous
- People-oriented -- enjoys interacting with people and working on group projects
- Adaptable/flexible -- enjoys doing work that requires frequent shifts in direction
- Autonomous/Independent -- enjoys working with little direction
- High-stress tolerance -- thrives in a high-pressure environment

*Signing bonus is paid after 60 consecutive workdays and will be distributed \$100 per week for five weeks.